

Elder Abuse Resources – Westchester County

Westchester County Department of Senior Programs and Services

9 South First Avenue, 10th Floor

Mount Vernon, New York 10550-3414

Regular office hours are Monday through Friday, 8:30 a.m. - 4:30 p.m.

Mae Carpenter, Commissioner

Elder Abuse Help Line: (914) 813-6436

- Services:
 - Safety Assessment
 - Referrals
- Eligibility Criteria: 60 or older
- Catchment Area: Westchester County

Department of Social Services, Protective Services for Adults

Intake Line at (914) 995-2259

Hours: 8:30 a.m. and 4:30 p.m., Monday through Friday, except holidays. Evenings (after 4:30 PM), weekends and holidays, call Emergency Services at (914) 995-2099.

- Services:
 - Investigation of requests for help
 - A home visit to identify needs and arrange for services, medical care or other resources in the community.
 - Counseling for the person and the family.
 - Money management services.
 - Referral to legal services.
 - Assistance in finding adequate living arrangements.
 - Services to obtain a guardian.
 - Homemaker and housekeeper/chore services in certain cases.
 - Assistance in obtaining entitlements and other public assistance benefits and services.
- Eligibility criteria: 18 or older
- Catchment Area: Westchester County

District Attorney's Office – Elder Abuse Bureau

914-995-3000

- Eligibility: A victim is 60 years of age or older and the perpetrator is either a family member or caretaker, or the victim has been targeted due to his or her age

Pace Women's Justice Center

Pace Law School

78 North Broadway

White Plains, NY 10603

Helpline: (914) 287-0739

- Eligibility:
 - Immediate legal assistance for domestic violence victims on a walk-in basis for emergency orders of protection, child support and custody at the White Plains and Yonkers Family Courts
 - Legal assistance for domestic violence victims in Westchester and Putnam counties for legal matters such as orders of protection, child support, custody, spousal support and uncontested divorces

- Legal assistance and advocacy for seniors who have been abused, including financial exploitation, housing, consumer problems and other issues
 - Legal information and referrals through our Legal Helpline
- Catchment Area: Westchester and Putnam counties